The Sea Harvest Group is a leading seafood, aquaculture, agri-processing and branded fastmoving consumer goods (FMCG) business with a global footprint. The Sea Harvest vision is to be a leading and responsible diversified global seafood and agribusiness.

Facing the challenges that legacy systems, ageing equipment and increasing costs present, the IT Department at Sea Harvest looked to innovate and re-engineer their infrastructure by partnering with a reputable MSP. Modernisation, flexibility and security were key objectives that needed to be addressed.

At-A-Glance

**Customer:** The Sea Harvest Group  
**Location:** South Africa  
**Partner:** Logicalis South Africa  
**Challenge:** Modernisation, flexibility and security  
**Solution:** SDWAN Solution
Case study

Challenges

Facing the challenges that legacy systems, ageing equipment and increasing costs present, the IT Department at Sea Harvest looked to innovate and re-engineer their infrastructure by partnering with a reputable managed services provider.

Modernisation, flexibility and security were key objectives that needed to be addressed.

Communication and collaboration between users across the country and the wider region is critical in supporting efficient and effective business operations.

Critically important to the Sea Harvest team was to partner with a solutions provider with a local presence to ensure that the solutions chosen could be implemented and locally supported over the long term, and provide a single integrable solution for alert detection, threat visibility, proactive hunting, and threat response.

Solutions

The SDWAN Solution enables multiple connectivity options. Centralising network intelligence creates an adaptable organisation that can overcome any obstacle and uses built in intelligence to determine routing choices and automatic failover options.

Unified Threat Management (UTM) features specifically would enable the company to fully utilise their mobile workforce, cloud services and other emerging technologies to gain a competitive advantage in the industry.

By partnering with an award-winning global MSP, Logicalis, provided peace of mind, instant access to skilled technicians and advanced toolsets resulting in faster diagnoses and remediation, once again freeing up internal resource to focus on strategic alignment rather than being regularly drawn into crisis management.

Logicalis deployed their well established and highly successful virtual PBX solution with each branch effectively becoming an extension on the platform. This translated into significant cost savings as interbranch calling was free of charge.

Outcome

The comprehensive proposal presented by the Logicalis SA team demonstrated a clear understanding of the Sea Harvest environment and by recommending the chosen solution, the myriad of security, networking and management functions were addressed. The result being that the Sea Harvest Team would be able to devote more time and resources to revenue growth and innovation initiatives.