



SELOGICALIS

Architects of Change

Peninsula Health ensure

regional hospitals are Covid-19

ready, thanks to Azure

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Peninsula Health cover a number of health

facilities and hospitals in the Mornington Peninsula, Australia. Logicalis and Peninsula Health had been discussing the move to public cloud for a number of months when the COVID-19 pandemic began to emerge. As the organisation started to prepare for the worstcase scenario demonstrated by countries like Spain and Italy, it was obvious to the group they would need to make some drastic and quick decisions to keep their facilities running.

The requirements for Peninsula Health were simple. Help to get 1,000 back office staff working remotely, in a secure fashion and in a

At-A-Glance

Customer: Peninsula Health, Australia Partners: Microsoft, Cisco and Oracle Challenge: Setup remote Working access for all back office staff Solution: Citrix Cloud on Microsoft Azure using Logicalis's production ready cloud platform capabilities

way that least impacts their normal BAU way of working.

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Challenges

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Peninsula Health conducted all of its services onsite with all of the back office staff tending to work from the facility, so remote working wasn't something that had been tried and tested at scale. Their infrastructure was also on premise which made it impossible to support so many staff concurrently logging in via VPN.

The second challenge was around the security of patient data with back office staff working remotely.

The final challenge was time, Logicalis had 2 weeks to set up and deploy a production ready cloud platform to support the 1,000 staff.

Solutions

The solution proposed needed to be as close to the Citrix desktop environment that the Peninsula Health employees were used to as there was no time for additional training or familiarity to get them up to speed.

When Logicalis got the call, mid-march, they stood up a proof of concept (POC) within a week, demonstrating our recommended solution of Citrix Cloud on Microsoft Azure using Logicalis' Production Ready Cloud platform capabilities.

The full deployment took place a week later for 1,000 staff members without a single hiccup. Logicalis was able to do this at speed and scale by leaning on the Cloud maturity model that has served many organisations including the Department of Health and Human Services. On top of this, Logicalis also implemented Azure multi-factor authentication to ensure patient data was appropriately secured.

Outcome

All of the staff at Peninsula Health are working remotely with safe, secure access to everything they need, something that couldn't have happened without a careful considered plan on how the security of patient data and the hospital operations could be guaranteed with minimal disruption. "Without Logicalis' ability to propose and deliver a viable solution for secure remote working in the speed we needed to act, our hospitals could not have opened its doors, which could have resulted in lives lost in our regional community."

Peninsula Health

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